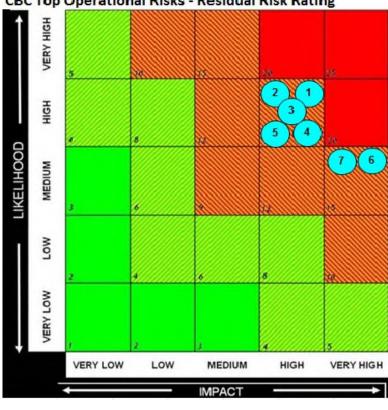


of staff.



## CBC Top Operational Risks - Residual Risk Rating



Кеу			2012/13				3/14	2014/	15
# Reference	Nature of Risk	June	Aug	Nov	Mar	Dec	Mar	Sept	
1 SCH0004	Insufficient staff resources resulting in under or mis-direction of investment in the transformation of adult social care services.	16	16	16	16	16	16	16	
2 SCH0007	Partnerships: failure to establish a common vision with health and the delivery of joint commissioning strategies.		16	16	16	16	16	16	
3 SCH0008	Insufficient capacity, expertise and competency to deliver Adult Social Care and Housing agenda.	16	16	16	16	16	16	16	
4 SCH0005	Failure to develop a social care market to deliver positive outcomes and choices for people.	16	16	16	16	16	16	16	
5 CHS0005	Failure to retain and recruit staff within the area of Children's Services.						16	16	
6 RES0018	Failure to meet legal requirements: Ability to respond to changes in legislation affecting finances i.e. NNDR, CT, Public Health.	15	15	15	15	15	15	15	
7 LEG0001	Failure to provide effective legal support in respect of vulnerable children owing to lack of specialist staff.					15	15	15	
Assessing Impact									

#### Catastrophic Total system dysfunction, total shutdown of operations, financial loss over £5m, key person resignation/removal sustained adverse publicity in national media, fatality or permanent disability All operational areas of a location compromised other Severe locations may be affected, financial loss up to £5m, sustained adverse publicity in national media, greater than 6 months absence for more than 5 people (single event) Maio Disruption to a number of operational areas within a location and possible flow on to other locations, financial loss up to £1m, significant adverse publicity national media, greater than 20 days absence for more than 5 people (single event). Reasonable Some disruption manageable by altered operational routine. financial loss up to £250k, significant adverse publicity in local media, short term absence for up to 5 people (single event) Minimal interruption to service, financial loss up to £100k, Low Minor adverse publicity in local media, short term absence for up to 5 people (single event)

#### Assessing Likelihood

Scale						
5	Almost Certain	Likely to occur each year/over 60% chance of occurrence				
4	Likely	Likely to occur every 3 years/up to a 60% chance of occurrence				
3	Possible	Likely to occur every 5 years/up to a 40% chance of occurrence				
2	Unlikely	Likely to occur every 10 years/up to a 20% chance of occurrence				
1	Rare	Likely to occur every 10+ years/up to a 10% chance of occurrence				

# Appendix A

### **Overview of Risk Position - August 2014**

The risks with the highest residual score are: STR0024 - Assets Disposal Programme STR0019 - Failure to deliver effective and cohesive Health and Social Care to residents

The following risks have been rescored: STR0008 - ICT Failure STR0013 - Information Management STR0019 - Failure to deliver effective and cohesive Health and Social Care to residents

The following risk has been removed: STR0020 - Failure to improve Adult Social Care safeguarding practices

The following risks have been added: STR0025 - BUPA Home Transfer STR0026 - Deprivation of Liberty Safeguarding judgement

Revisions to the descriptions or mitigating actions have been made to the following risks: STR0001 - Significant reduction or redirection of funding STR0003 - Growth STR0009 - Partnerships STR0010 - Protecting Children

The matrix also highlights the most noteworthy operational risks facing CBC.